

# KELLSTROM AEROSPACE STANDARD REPAIR ORDER TERMS AND CONDITIONS

### Customs Documentation

For all International shipments to Kellstrom Aerospace, Commercial Invoices must have Parts and Labor (added value amounts) listed separately and include, a detailed description, country of manufacture, harmonized tariff code for each part is required and a general statement of "Civil Aircraft Parts" on the invoice. A foreign shipper's declaration of repair is required that includes a brief description of the types of repairs performed.

## Certifications and Quality Requirements

### Q Clause 1: Scope of Work

All work accomplished must comply with the scope of work requested and in accordance with the applicable Aviation Regulatory requirements of the approved current manufacturer's technical data. Unless otherwise approved in writing by Kellstrom, only parts specified in the current manufacturer's approved manual shall be used for repair/overhaul. FAA/PMA parts and FAA/DER approved repairs other than those specified in the OEM approved manuals shall not be used for repair/overhaul unless prior approval has been granted in writing by Kellstrom.

### Q Clause 2: Return to Service

All repairs accomplished at domestic repair stations must be returned to service on FAA Form 8130-3 and include a EASA Release Statement in Block 13 in accordance with EASA leaflet No.22. Repairs done at FAA Repair Stations outside of the United States must have a EASA Form 1 with a dual FAA Release Statement or a EASA Form 1 and an 8130-3. All 8130-3's must be completed in accordance with FAA Regulations. Certification must include the approved manufacturer's overhaul/repair manual (Approved Data) used, revision level/number, revision date, data section used, specific instructions, specific repairs, Service Bulletins, Airworthiness Directives, and other approved sources accomplished. Kellstrom's Repair Order number must appear, in its entirety, exactly as written with all characters and numbers on all applicable paperwork. Required applicable paperwork must be furnished including all certifications, teardown reports, routing tags, test reports, record of measurement and other pertinent data. Kellstrom will not be responsible for repair costs incurred in excess of quoted amount without prior written approval. Acknowledge receipt of the items on this order within 2 working days. Advise repair costs and compliance with the required delivery date within 5 working days. The vendor is to process the unit(s) listed on this order in the entirety.

### Q Clause 3: Quality Records Retention Requirement

The seller's product, process control and quality records shall be retained at the Seller's location for a minimum of 7 years from the date of shipment unless a different record retention requirement is stipulated on Kellstrom Aerospace purchase order. The Seller shall also provide quality records upon request.

### Q Clause 4: Right of Access Requirement

The Seller shall permit Kellstrom Aerospace staff, their customer, and regulatory authorities to the applicable areas of facilities and to applicable documented information, at any level of the supply chain. This includes for surveillance or investigation in order to verify the quality of work, records and conformance of purchased products to specified requirements.

# Q Clause 5: Notification of Nonconforming Product

The Seller shall notify Kellstrom Aerospace of any nonconforming processes, products, or services and obtain approval for their disposition. The Seller shall also ensure the flow down of Kellstrom Aerospace requirements or their customers to sub-tier suppliers as required. All sub-tier suppliers shall have an effective quality management system in place as per acceptable industry standards

# Q Clause 6: Product Awareness

Ensuring that persons are aware of their contribution to product or service conformity, product safety and the importance of ethical behavior.

### Q Clause 7: Competence:

Vendor agrees that it will employ qualified personnel where necessary to satisfy the requirements of this order.

### Q Clause 8: Quality Management System:

Vendor shall maintain a quality management system which is acceptable and appropriate for the items supplied and shall comply with general industry standards. Vendor shall use customer-designated or approved external providers, including process sources. Items supplied shall meet the requirements in the applicable technical specifications and documentation (drawings, specifications, standards, etc.). It shall be the sole responsibility of Vendor to monitor that the technical specifications regarding materials, methods, form, fitness, and function are observed, whether or not the items have been repaired by Vendor or by any of Vendor's subcontractors. If no specific requirements are stated, good industry and craftsman-like practice shall be observed. Kellstrom Aerospace is to be notified of changes to processes, products, or services, including changes of their external providers or location of manufacture.

### Q Clause 9: Prevent the use of suspected unapproved, unapproved, and counterfeit parts

Vendor shall maintain a quality management system which is acceptable and appropriate for the items supplied and shall comply with general industry standards such as SAE AS5553.

### Q Clause 10: FOD Prevention:

Seller shall maintain a FOD prevention program in accordance with the National Aerospace Standard NAS-412, Foreign Object Damage/Foreign Object Debris (FOD) Prevention. Seller will flow down FOD prevention requirements to sub-tier vendors, sub-contractors, etc.

### Q Clause 11: External Provider Performance

Kellstrom Aerospace monitors the performance of all external providers. All external providers with rejection rate of 5% or greater will be notified in writing.

By Accepting this Repair Order, Seller agrees to flow down all of Kellstrom Terms and Conditions requirements to its sub-contractors and suppliers at all tier levels for the performance of this Repair Order.