



March 16, 2020

To: All Kellstrom Aerospace Customers
From: Jeff Lund, President and CEO, Kellstrom Aerospace Group
Subject: Coronavirus (Covid-19): An important message from Kellstrom Aerospace Group CEO, Jeff Lund

Dear Valued Customer:

On behalf of Kellstrom Aerospace Group, I am reaching out to all our valued customers to reassure you that Kellstrom Aerospace Group and all our affiliated companies are continuing to support our global customer base amidst the Coronavirus (COVID-19) outbreak. The safety and wellbeing of our customers and team members is a top priority and we have ensured our business processes meet the demands presented to us. We will continue to monitor this evolving situation and are with you every step of the way.

From my experience as CEO, we as an industry have been through difficult periods before and recognize the change in services required. Kellstrom Aerospace is committed to providing you with the utmost flexibility and support for all your requirements as this virus impacts the future of our industry. In light of these circumstances, we are providing a variety of solutions that can assist you world-wide to help manage your business and maintain productivity.

- Kellstrom Aerospace Technical Services (KATS) team to provide engine technical advice ensuring you receive cost effective solutions as fleet demands change rapidly and maintenance options increase. Email us KATS@kellstromaerospace.com for a consultation.
- The Aircraft Group can provide project management of aircraft grounding, lease returns and preservations programs. Email: info@kellstromaerospace.com with any concerns.
- The Vortex Aviation group provides Engine On-Wing and Hospital Shop Visits. We have storage facilities available in Singapore and Europe for preservation in addition to providing repair, trouble shooting and modular maintenance. Email: info@vortexaviation.us for any assistance.
- We retain one of the largest inventories in the world for aircraft and engine parts. We will continue business as usual supporting the day to day operations should you have any requirements. Please email us at info@kellstromaerospace.com with any specific requirements.
- From the Distribution side, we continue our commitment to take your order streams as your demand flows and/or peaks. Email us at Distribution@kellstromaerospace.com with any questions.

Our customers and team members are our top priority for Kellstrom Aerospace Group and as this situation evolves, we will continue to provide you with the best in class service and wish you the best as you navigate these uncertain times.

Thank you for your patience and continued support. We appreciate the trust that you place in Kellstrom Aerospace Group and are here to support and provide the services you need to run your business.

Regards,

Jeff Lund
President and CEO
Kellstrom Aerospace Group